



By prioritising our people, our mission is to provide the highest standards of care, to as many elderly residents as possible



CQC Overall Rating

Outstanding



The Orchard Court ethos

We have been dedicated to providing a safe, secure and caring environment for our residents since 1977. We recognise that entering a care home can be difficult for all concerned and we try to make the transition as easy as possible by giving any assistance that we can.

Our mission is to provide personal care of the highest quality, giving comfort and friendship within a homely atmosphere, while respecting and being sensitive to the individual needs, wishes and choices of all our residents. Our door is always open, and we welcome all residents and their friends and families who wish to be involved in making the Home a better place to live.



The Home

Orchard Court is located just 2 minutes from Brigg town centre. It is an old coach house that retains many beautiful original features, while also having been selectively extended and modernised to offer a high standard of living to all residents. It is set in the privacy of extensive grounds and is within walking distance of local amenities including the Post Office, newsagents and chemists.

Our Team

Orchard Court has an experienced manager who leads a qualified and experienced care team who are on duty 24 hours a day, seven days a week. We continually invest in training our team to help them develop and gain NVQ qualifications in care. This helps us to continue to improve the care provided to all residents. As a result, we hold the Investors in People Award.

We are very proud of the long length of service of many of our team, which helps us to provide a stable and caring environment for our residents. We also have an innovative activities co-ordinator who organises a wide range of social activities to encourage residents to enjoy their stay to the full.

Features of Orchard Court

- Attractive and personal bedrooms and bungalows
- 41 beds in total, mainly in single rooms but with two twin room for residents who prefer companionship
- Most rooms have en-suite facilities
- Thirteen bungalows with their own sitting room, kitchen, bedroom and bathroom, for residents who like a little more privacy and independence
- 24-hour call facility in all rooms
- Television point in all bedrooms
- All furniture and furnishings are provided, but
- we encourage residents to bring anything theywould like with them to help them feel at
- Most rooms are on the ground floor
- Two spacious, comfortable residents' sitting rooms and a further dining area
- Pleasant terrace area and raised garden to front
- Landscaped patio area to rear
- Several assisted bathrooms and toilet
- Ample parking



Services offered

- Long stay personal care
- Respite care (to give normal carers a break or to
- try out the Home)
- Day care
- Individual care plans for all residents to ensure
- their personal needs are met in full
- Well balanced, nutritional menus with fresh fruit,
- vegetables, meat and home baked cakes; with
- personal preferences catered for
- Regular and varied activities and social
- programme, including day trips to attractions and
- events, exercise classes, games, bands and an
- annual summer fête
- Television, video and music facilities
- Freedom for visitors to get involved with the Home and contribute to the care and activities
- Personal laundry service

Some of the additional services available

- Visits from GPs, opticians, physiotherapists, chiropodists, dentists, occupational therapists and members of all denominations of the clergy
- Have a refreshment in our Home Pub
- Daily delivery of newspapers and magazines



Maintaining high standards

Orchard Court is registered and approved by the Commission for Social Care Inspection (CSCI), the body empowered by the Government to regulate care homes. They inspect Orchard Court regularly to ensure that high standards of care are maintained and the reports they publish can be viewed on their website <u>www.csci.org.uk</u>.

In addition, Orchard Court is a part of the Jasmine Healthcare Limited group, the management of which make regular visits to the Home. This helps the Manager of the Home to ensure that the high standards of the group are being maintained and that improvements in the service and facilities are continually being sought and implemented.



Further information

The best way to decide if Orchard Court Care Home meets your needs or your relative's, is to come and have a look around and get a feel for the friendly and homely environment we provide. This will give you the chance to meet and talk with our team and residents and their friends and families, or even just to sit out and relax in one of the gardens!

We also offer respite care facilities so if you would like to try the service for a short period of time either as a one-off or from time to time as needed, this is possible. If you would rather talk to someone before coming to see us, please feel free to call the Home and ask for the Manager. They will be able to give you any further information you would like about the Home and arrange a free no obligation taster day.





Orchard O Court CARE HOME

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Come visit us and experience the warmth and care that make our home special

We look forward to welcoming you soon





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